

Vehicle Conversion Purchasing Process

VMI is a premier supplier of wheelchair-accessible vehicles with ramp lift systems, offering ingress/egress solutions to veterans nationwide. As an official industry partner on the FSS, VMI assures the "Best Value" for the VA by providing:

- » Best quality products to meet veterans' needs
- » Timely delivery of product & simplified ordering procedures
- » Discounted pricing on products



5 EASY STEPS to complete the purchase process:

- 1 844-VAC-4VMI (822-4864)** | VA or veteran contacts VMI's Veteran Advocate Center (VAC) dedicated to serving veterans: 844-VAC-4VMI (822-4864).
- 2 24 Hours** | VMI will coordinate contact between the veteran and VMI's authorized local mobility dealership within 24 business hours*.
- 3 7 Days** | VMI dealer will review vehicle choices with the veteran within 7 business days*. They will review recommendation for best ramp conversion system (fold-out or in-floor) and vehicle models/trim levels. VMI will submit the veteran's fit/selection guide and FSS discounted quote to prosthetics.
- 4 10 Days** | Upon receipt of VA's purchase order for the conversion system, the VMI authorized local mobility dealership will prepare the vehicle for VA inspection & delivery of an "in stock"*** vehicle within 10 business days.
- 5 48 Hours** | VMI will send confirmation of delivery paperwork to Prosthetics within 48 business hours of VA inspection and vehicle delivery to the veteran.

*Based on veteran's availability. **An "in stock" vehicle is defined as: 1. Selected converted vehicle model is at the delivery dealership location. 2. No additional adaptive equipment will be installed.



FOR VA INTERNAL USE ONLY | FSS CONTRACT #V797D-30232



844-VAC-4VMI (822-4864)
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Notice: VMI is not an accredited representative through the VA. As such, federal law prohibits VMI from assisting veterans in preparing, presenting or prosecuting any claim before the VA. Veterans who desire benefits through the VA must retain the services of an accredited representative, such as a Veteran Service Organization. Information on accredited representatives may be found on the website for [U.S. Department of Veterans Affairs](http://www.va.gov).